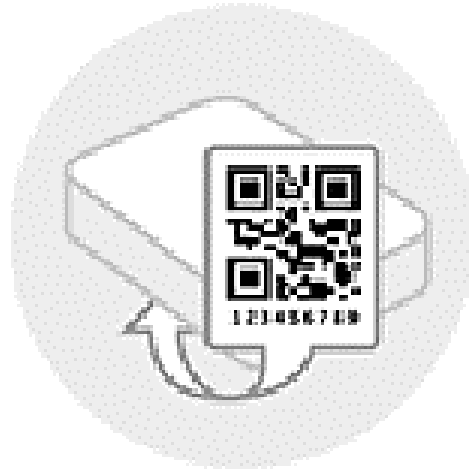


# **HOME AUTOMATION TECHNICIAN WIREFRAME**



THINGSWARE  
TECHNICIAN APP



**Thingware Hub Gateway  
Credential detail.**

Hub Gateway credential detail will be used for Installation. You find it at bottom Of the box. You can write the code or scan it with camera.

Got it

# Technician Login Screen

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User ID:

Password:

Sign In

## Login Screen

Technician mobile App.

The user has to put user ID & password.

The User ID & Password would be provided along with Hardware.

Every Hardware Device has unique ID & Password to identification.

# Device Discovery Screen

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## Device Discovery

Device Discovery

### Relay List

Relay 1 Master Bedroom Tube light

Relay 2 Master Bedroom Bed Lamp

Relay 3 Master Bedroom Air Conditioner

Relay 4 Guest Bedroom  Thermostat

Relay 5

Relay 6

Relay 7

Relay 8

Relay 9

Relay 10

## Device Discovery

Things ware Hardware hub discovery the Known Devices & Unknown Devices. All Known Devices like(SONY , LG, Samsung Philips are shown.

After device got discovered, user can pair the device, With mobile App and configure for control.

On clicking pair icon user can unpair if he don't want to control or want to use the control.

# Device Dispatch Screen

The screenshot shows the 'Device Dispatch' screen with three tabs: 'New', 'In Progress', and 'Resolved'. The 'New' tab is selected. Below the tabs, there are three device issue cards. Each card displays a device icon, a dispatch ID, customer name, a description of the issue ('Weak Signal and Broadcasting range is more than 2000 ms'), an SLA of 24 Hrs, and a location of 1.5 Miles. The timestamp for all issues is '21 Mar 2018 | 10:13 PM'.

Dispatch Id	Customer	Issue Description	SLA	Location	Timestamp
34654_637839_6839287822	Qentalla_001	Weak Signal and Broadcasting range is more than 2000 ms	24 Hrs	1.5 Miles	21 Mar 2018   10:13 PM
	www.Thirdeyeinc.com_001	Weak Signal and Broadcasting range is more than 2000 ms	24 Hrs	1.5 Miles	21 Mar 2018   10:13 PM
34654_637839_6839287822	www.Thirdeyeinc.com_001	Weak Signal and Broadcasting range is more than 2000 ms	24 Hrs	1.5 Miles	21 Mar 2018   10:13 PM

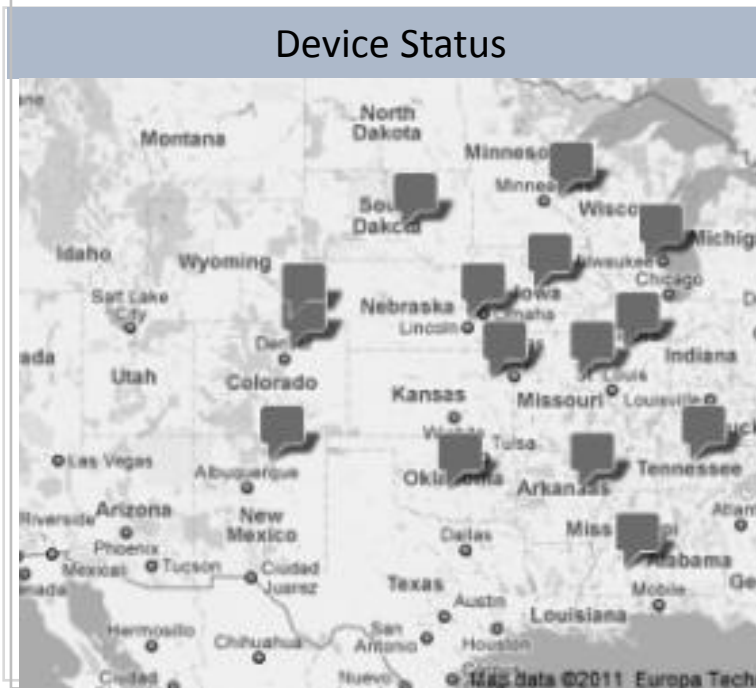
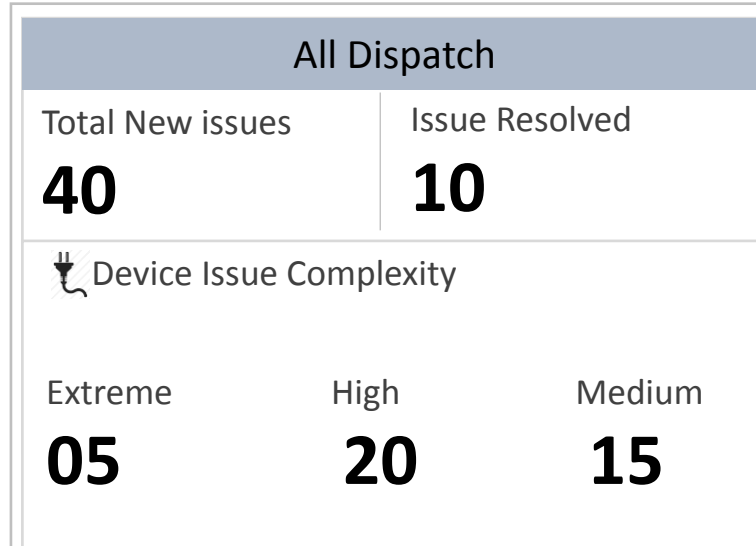
## Device Dispatch screen

Thingsware Hardware Device Dispatch screen send the device issue directly to the technician. App.

The Screen showing 3 Tabs

- 1) New – Showing All new Issues.
- 2) In progress- Technician Accept the Issue and working on it for resolve the Issue.
- 3) Resolved – All issued which are solved by the Technician.

# Dashboard



## Home Dashboard

- The Dashboard show all the Dispatch and Complexity.
- The Device Status show the Map with Device Status. Active or Inactive.
  - a) Active In Green
  - b) Inactive In red